

OUR QUALITY OBJECTIVE

OUR MISSION

BorsodChem Zrt. should be a determining and exemplary chemical company also worldwide both in Europe and Hungary in conformity with Wanhua Group.

OUR PHYLOSOPHY

Gain the long-term confidence of our present and future customers by means of our uniform products in reliable quality.

OUR QUALITY OBJECTIVE

We defined our quality objectives to be achieved between 2022 and 2024 as follows:

- 1. Maintain excellent product quality in a stable way, which ensures the basis of competitiveness and growth.
- 2. Emphasize the improvement of product quality and inventory management so that the increasing volume of products should not cause disorder in the production chain.
- 3. Expand storage capacity and optimise logistics processes in order to maintain the continuity of production and enhance customer satisfaction.
- 4. Disclose and utilise group synergies for the sake of our competitiveness and to better serve our customers.
- 5. Apply digitalisation on an increasingly wider scale, establish and develop a comprehensive IT infrastructure to improve operational efficiency.
- 6. Enhance organisational efficiency and commitment towards sustainable development keeping the "five directions" in view.
- 7. Improve operational safety continuously and decrease the number of unexpected breakdowns and production losses by the provision of high-level operating maintenance activity, the development of our maintenance management system and the application of "Industry 4.0" tools in a preventive manner.
- 8. Ensure a high standard of our product quality by introducing new technologies and continued laboratory methodology development cost-effectively keeping up with technical development in compliance with legal regulations.
- 9. Provide up-to-date specialised knowledge by regularly training and informing our employees and our partners related to our Company's operations as well as renewing our talent management system and expanding our training programs.
- 10. Ensure our continuous / smooth operation by continuously revealing our operating risks, introducing preventive and corrective actions, furthermore strengthen our market positions by utilising our possibilities.
- 11. Extend our Integrated Management System to our operations coming on stream as a result of our new investments, develop and streamline our quality management processes in consideration of both internal and external Company expectations.

We execute quality programs in line with the business plan in order to achieve our objectives.

László Kruppa

Chief Executive Officer

Csaba Kohajda

Chief Operation Officer