



QUALITY POLICY

of BorsodChem Ltd.

„Our severe intention is to understand and meet the demands of our customers.”

Objective: to gain the long-term trust of our present and future customers with products of constant and reliable quality.

In order to achieve this objective we commit ourselves to the following:

- The management of BC Ltd. takes an active role in assuring as much attention and commitment to quality in our decisions and activities as possible.
- Each employee of BC Ltd. is responsible for the quality and continuous development of their work.
- We apply the principle of assuring mutual benefits when establishing relationships with partners, we strive to understand and fulfil the needs and expectations of all our interested parties.
- We inform our suppliers about the efforts and demands of our company, thus they are able to meet our requirements more and more.
- In order to meet the demands of our customers increasingly better, we are trying to improve the quality of our products and utilities continuously.
- Application of ISO 9001 standard for quality management provides the basis for a logical, professional and risk-based way of thinking, which assures a striving for perfection.

Each employee of BC Ltd. has recognised what we do together at this company in order to assure quality is not done for the sake of standardisation and quality auditing but in order to satisfy our customers, thus ensuring the sustention and development of our company.

May 2020

László Kruppa
Chief Executive Officer